



a Castle Rock Industries company

## New Machine Warranty

### Limited Warranty

Century 400 warrants new machines against defects in material and workmanship under normal use and service to the original purchaser. Any statutory implied warranties, including any warranty of merchantability or fitness for a particular purpose, are expressly limited to the duration of this written warranty. Century 400 will not be liable for any other damages, including but not limited to indirect or special consequential damages arising out of or in connection with the furnishing, performance, use or inability to use the machine. This remedy shall be the exclusive remedy of the buyer. The warranty period is subject to the conditions stated below.

### Warranty: Ten years Polyethylene (PE) Housings, 1 Year Parts,

Subject to conditions outlined below, Century 400 warrants rotationally molded PE housings on all of its machines to be free from defects in material and workmanship, under normal use and service for ten (10) to the original owner.

Under this warranty we guarantee the performance of non-polyethylene parts and components to be free from defects for up to one (1) year to the original end user. Parts replaced or repaired under this warranty are guaranteed for the remainder of the original warranty period. (See table below)

Service labor charges are covered for up to ninety (90) days from the date of purchase through authorized Century 400 service provider. No travel coverage is extended for any model. See table below for each general product model warranty coverage.

Product	PE Housing & Parts	Non- PE Parts	Service Labor	Travel
Ninja, Sensei, Spot Plus, Hurricane and Turbo Mist	10 years	1 year	90 days	None
Polishers / Elec. Burnishers	-	3 years	90 days	none
All others	5 years	1 year	90 days	None

UPV12® Upright Vacuum	Vacuum motor, belts – 2years	All other parts 1year	90 days	None
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### Product exceptions and Exclusions:

- Extractor brush motors, pump motors, **ALL** PC boards and electronics, **ALL** Vacuum motors (Except UPV12 ®), **ALL** pumps carry a one (1) year parts warranty.
- Improper use of chemicals voids warranty and Century 400's liability. Defoamer is to be used in the recovery tank of all Century 400 machines. Dry cleaning solvents cannot be used in any Century 400 equipment, if used fire and/or pump damage could result. White vinegar should be pumped through the machine once each week to prevent mineral scaling.

Normal wear items and accessories including, but not limited to, carbon brushes, casters, clutches, cords, filters, finishes, gaskets, hoses, light bulbs, rectifiers, switches, squeegees, bearings, pulleys, relays, actuating cables, wheels, tires, quick disconnects, o-rings, seals, diaphragms, thermostats, and brass fittings will be warranted for manufacturing defects for 90-days from the purchase date for parts only.

### 90 day unlimited warranty:

Any equipment that fails due to a manufacturing defect within the first 90 days from date of purchase will have an unlimited warranty which includes parts, standard freight, and labor. Labor or freight will not be covered after 90 days from the date of purchase.

The warranty commences on the purchase date by the original end user from an authorized Century 400 agent, subject to proof of purchase. The Machine Registration Card must be completed and returned immediately at the time of purchase. If proof of purchase cannot be identified, the warranty start date is 90 days after the date of sale to an authorized Century 400 distributor. Parts replaced or repaired under warranty are guaranteed for the remainder of the original warranty period.



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### 90 Day Warranty Extension Available

Upon receipt of the Machine Registration Card, *Century 400* will extend by 90 days, from the date of purchase, all items included under the one-year provision. This applies only to one-year items and does not include 90-day wear items.

### This Warranty Shall Not Apply To:

1. Any product that has been subject to abuse, misuse, neglect or unauthorized alteration (including the use of incompatible or corrosive chemicals or overloading of capacity).
2. Damage caused by exposure to freezing temperatures.
3. Products that have experienced shipping or freight damage.
4. Repairs necessary to correct any failure due to improper pre-delivery service and inspection by the selling dealer.
5. Time for cleaning units in preparation for repair.
6. Any repairs resulting from poor initial service work or improper diagnosis.
7. Any design alterations performed by an organization not authorized or specified by Century 400.
8. High-pressure washing.
9. Electrical components exposed to moisture.

If difficulty develops during the warranty period, contact the authorized *Century 400* agent from whom the product was purchased. *Century 400* may elect to require the return of components to validate a claim. Any defective part to be returned must be shipped freight prepaid to an authorized *Century 400* Distributor/Service Center or to the *Century 400* factory.

### Use Of Parts Not Approved By *Century 400*. Will Void All Warranties

This warranty is valid only for all products sold after July 1, 1995. A product sold before that date shall be covered by the limited warranty in effect at the date of sale to the original purchaser.